

### VOLT PROFESSIONAL SERVICES

Part of Volt in Europe, **Volt Professional Services** is positioned within Volt's Global Solutions business to provide specialist expertise in the management and delivery of IT Projects/ Services and Business Change Consulting in the UK and Continental Europe. Volt Information Sciences, Inc. (our parent company) is a Fortune 1000 company serving business, industry and government from over 300 locations across Europe, North America, South America and Asia. For each project, Volt brings together industry experts, formal processes and methodologies (including Six Sigma, ITIL and Prince 2) to consistently deliver outstanding results. Volt Professional Services' solutions include application development/delivery and testing, turnkey IT infrastructure support, data management, systems integration, management consulting and telecommunications engineering.

### OUR MISSION

- Providing expert and flexible capability that secures the delivery of IT and Business Change requirements faster, with greater certainty and at considerably less cost than alternative delivery methods
- Enabling our customers to stretch constrained budgets and focus internal resources on key priorities

Critical to our success is the delivery of Statement of Work (SOW) requirements using a Work Package approach. Work Packages provide a secure commercial framework for customers, with Volt Professional Services committing to **fixed time, cost and quality outcomes**. We are committed to successful delivery and in the process work collaboratively with each customer to provide the optimum solution at the optimum price.

### ASSURED DELIVERY OUTCOMES, COMPELLING COST MODEL

We provide a compelling blend of project and service delivery excellence within a commercial model that typically reduces project costs by over 30%.

Volt Professional Services accepts risk against project overrun and absorbs the full administrative overhead associated with project delivery. All our projects are led by experienced and proven Delivery Managers.

### CORE PROFESSIONAL SERVICES

- Programme and Project Management
- Programme Office Management
- Programme Assurance, including 3<sup>rd</sup> Party Client Side Supplier Management
- Business Change Consultancy
- Technical Consultancy
- Service Transition and Management
- IT System Testing
- IT Project Lifecycle
- Enterprise Risk, Cyber Security

### What Defines Volt Professional Services

- Commercially accountable for pre-defined cost, quality and time-driven outcomes
- People competence complemented by world-class project tools and proven best practice
- Flexible approach to Change Control
- Accelerated delivery of business benefit
- Actively promote programme and cultural collaboration with stakeholders
- Promote knowledge transfer and knowledge management for the benefit of our customers

### Volt Facts and Figures

- \$2 billion revenues
- Trading since 1950
- More than 300 locations worldwide
- Offices in the UK, France, Germany, Belgium, Switzerland, the United States, Canada, South America and Asia
- Quality Initiatives: TL 9002, SAS 70, SOX, ISO 9001, TL9000, PCI Level-Three Compliance
- Six Sigma Company

### Contact for further information

**Managing Partner:** Dave Elliott-Smith  
**Telephone:** +44 (0)207 648 4800  
**E-mail:** dave.elliott-smith@volteurope.com  
**Website:** www.volteurope.com